# **Terms and conditions for visiting Brewery Roman**

Dear visitor,

Below, you will find the general terms and conditions applicable to every visitor of Brewery Roman. Pleas read these carefully before your visit. We wish you an enjoyable experience!

## 1. Reservations

There are several options for visiting the brewery:

# a. Monday to friday

- Minimum of 15 people required
- Brewery tours are available in the morning (10 AM) or afternoon (2 PM)
- Guided tours are available in Dutch, French, and English
- Prices: (Starting from 15 people, with a minimum fee of €255 for groups smaller than 15 people)
  - o 0-10 years: Free, including guided tour and a soft drink (water or lemonade)
  - 11-17 years: €9 per person, including guided tour and a soft drink (water or lemonade)
  - o 18+: €17 per person, including guided tour, tasting session, and a gift package

# b. Saturdays

- From march to october
- Brewery tours are available in the morning (10 AM) or afternoon (2 PM)
- No minimum number of participants required
- Guided tours available in Dutch
- Prices:
  - o 0-10 years: Free, including guided tour and a soft drink (water or lemonade)
  - o 11-17 years: €9 per person, including guided tour and a soft drink (water or lemonade
  - o 18+: €17 per person, including guided tour, tasting session, and a gift package

#### c. Schools:

- Minimum of 15 people required
- Brewery tours are available in the morning (10 AM) or afternoon (2 PM)
- Guided tours available in Dutch, French, or English
- €5 per person (starting from 15 people, with a minimum fee of €75 for groups smaller than 15 people), including guided tour and optional tasting (for ages 16+)\*
  - \* For schools, Brewery Roman offers an educational brewery visit as a company tour within the food sector. Under no circumstances does Brewery Roman promote alcohol consumption among young people. Students under 16 years old are not allowed to participate in alcohol tastings. For students between 16 and 18 years old, the responsible teacher(s) will decide whether they may taste alcoholic beverages.

**Reservations are mandatory** en can only be made via the website (https://www.roman.be/en/plan-your-visit-now) or by e-mail (visit@roman.be).

## 2. Practical information

- The visit starts precisely at the scheduled time. Please arrive ten minutes in advance at the
  reception (Monday to Friday) or at the bar (Saturday), where you can also pay for your visit.
  Payments can be made via card. If you require an invoice, please request this at the time of
  booking.
- A maximum of 25 people per guide is allowed. On weekends, we will group visitors based on the number of registrations.
- The visit lasts approximately two hours, including a guided tour and a tasting session. At the end of the visit, every visitor receives a gift package, don't forget to collect yours at the counter before leaving!
- Please book your visit well in advance. For weekend visits, reservations can be made until Friday
  at 1 PM before the visit. Any reservations made after this time for the upcoming weekend cannot
  be processed and will be considered invalid.
- If you are unable to arrive on time due to unforeseen circumstances, please contact the brewery at +32 55 45 54 01.
  - a. On weekdays, the guide will wait a maximum of 15 minutes.
  - b. On Saturdays, the guide will start the tour at the scheduled time.

#### 3. Do's-and-don'ts

As Brewery Roman is part of the food industry, visitors are required to adhere to the following rules during the tour:

- No smoking in or around the brewery buildings
- No pets allowed in or around the brewery buildings
- No outside food or beverages may be brought in or consumed
- Always stay close to the guide and never leave the group
- Do not touch any equipment in the brewery, as it is a working production environment
- Photography is allowed, provided the images are not used for commercial purposes