

# FAQ visits Brewery Roman

## 1. How can I book a visit?

Booking is mandatory and can be done via our website <https://www.roman.be/en/plan-your-visit-now>

## 2. Can I change my visit to another date or time?

For changes, please contact us via [visit@roman.be](mailto:visit@roman.be) or by phone at +32 55 45 54 01.

## 3. How early should I arrive for my tour?

The tour starts precisely at your chosen time. We kindly ask you to arrive ten minutes before the start at our reception (on weekdays) or in our bar (on Saturdays).

## 4. Can I book a visit on the same day?

- **Weekdays:** Please call us to check availability.
- **Saturday:** You can book until Friday at 1:00 PM at the latest.

## 5. How large can groups be?

A maximum of 50 people can participate per time slot, divided into two groups.

- **Weekdays:** A minimum of 15 participants is required. For smaller groups, a visit is possible at a fixed cost of €255.
- **Saturday:** No minimum number is required. A guided tour is guaranteed at 10 AM and 2 PM with a reservation.

## 6. Is the visit accessible for wheelchair users?

Unfortunately, due to many stairs, the brewery is not accessible for wheelchair users.

## 7. Is there a minimum age for participating in the tour or tasting?

- Tours are open to all ages.
- The tasting is available from the age of 16. For younger visitors, we offer water and soft drinks as an alternative.

**8. What happens if I am late or need to cancel my reservation?**

If unforeseen circumstances prevent you from arriving on time, please inform the brewery at +32 55 45 54 01.

- On weekdays, the guide will wait a maximum of 15 minutes
- On Saturdays, the guide starts at the scheduled time.

**9. Can I combine a visit with a meal or lunch on-site?**

It is not possible to have a meal or lunch at the brewery.

**10. Is there a shop or bar where I can buy or taste beers after the visit?**

After the tasting, you have the opportunity to purchase gift sets. Other items such as glasses, gadgets, and merchandise can be found in our webshop [www.romanshop.be](http://www.romanshop.be).

**11. Can I take photos during the tour?**

Taking photos is allowed, provided they are not used for commercial purposes.

**12. Are pets allowed?**

Pets are not allowed in the brewery.

**13. Can I drop by just for a drink?**

Our bar is open on Saturdays from 10:00 AM to 5:00 PM. You are welcome to visit without a reservation and enjoy our beers.